

FALL 2023
STUDENT EXIT
SURVEY

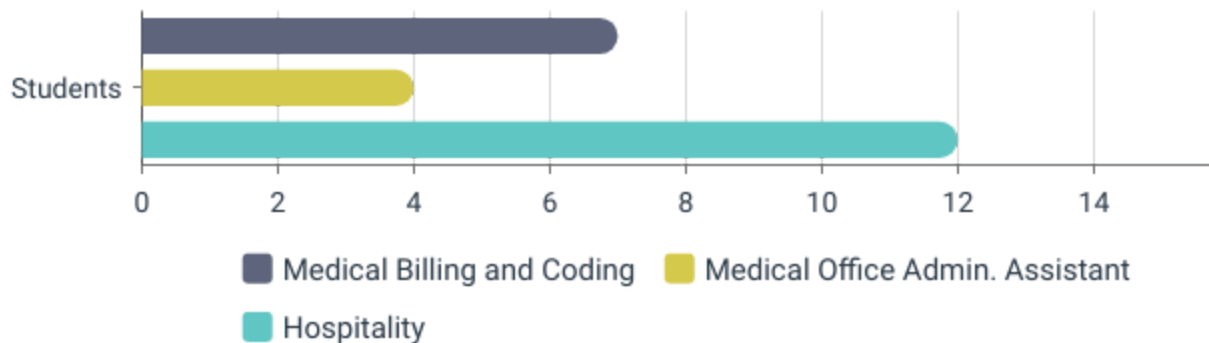


GOODWILL TECHNICAL

COLLEGE

FALL 2023 STUDENT EXIT SURVEY RESULTS

Program



Primary purpose for attending GTC

- 44% To improve my employment opportunities
- 35% To complete a technical diploma program
- 17% To take courses for personal satisfaction or self improvement
- 4% To obtain an industry certification

Secondary purpose for attending GTC

- 35% To obtain an industry certification
- 26% To complete a technical diploma program
- 22% To improve my employment opportunities
- 17% To take courses for personal satisfaction or self improvement

FALL 2023 STUDENT EXIT SURVEY RESULTS

61%

of students enrolled after working for a period of time.

What best describes your plans after program completion?

- 13%** Continuing education at a 2-year or 4-year college or university
- 44%** Continuing education while working
- 26%** Seeking full-time employment
- 17%** Seeking part-time employment

STUDENT AFFAIRS

Admissions & Testing

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Information received about GTC prior to enrollment	4%		4%	92%	
Assistance of staff in answering your questions	4%		4%	92%	
Assistance of staff in completing the admissions process	4%		4%	92%	
Scheduling admissions test; receiving directions on when and where to report for the test	4%		9%	83%	4%

Registration

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Assistance from staff with academic advising	4%		22%	74%	
Assistance from staff with scheduling classes	4%		13%	83%	
Dropping/adding or withdrawing from courses	4%	4%	13%	57%	22%
Availability of classes needed to complete program on time	4%	4%	13%	74%	5%

STUDENT AFFAIRS

Financial Assistance

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Accuracy of information received prior to enrolling including tuition costs and available assistance	4%		13%	83%	
Assistance from staff with payment options	4%		13%	74%	9%
Assistance from staff with obtaining financial assistance	4%		13%	70%	13%

Counseling

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Availability of College Counselor	4%		9%	87%	
Helpfulness of College Counselor	4%		9%	87%	
Student activities, events, engagement	4%		13%	83%	
Assistance with receiving ADA (disability) accommodations	4%	4%	13%	48%	31%
Assistance with Canvas and other academic technology	4%		18%	78%	

STUDENT AFFAIRS

Career Services

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Assistance with resume writing and interview skills	4%	4%	13%	79%	
Posting employment opportunities and making job market information available	4%	4%	13%	79%	
Assistance with career counseling, job placement, job search, and applying for jobs	4%		23%	73%	
Assistance with connecting with employers through career and job fairs, guest speakers, or campus events	4%	4%	13%	79%	

Career Skills

Indicate the extent you feel Career Services helped you attain or improve upon the following:

	NOT AT ALL	VERY LITTLE	SOMEWHAT	VERY MUCH	N/A
Resume Writing		4%	13%	83%	
Interview Skills		4%	13%	78%	5%
Applying for Jobs		9%	4%	83%	4%
Searching for Jobs		9%	13%	74%	4%

STUDENT AFFAIRS

Health and Safety

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Safety/Security at GTC			13%	87%	

91%

of students say they were made aware of evacuation routes.

91%

of students say they were made aware of emergency procedures.

College Facilities

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Student Resources Room (copier, computers)			13%	83%	4%
Student Lounge/Vending		9%	9%	78%	4%
Student Parking	4%	4%	13%	62%	17%
Cleanliness of restrooms		13%	22%	61%	4%
Cleanliness of classrooms	13%		18%	65%	4%
General condition and appearance of building			17%	79%	4%

ACADEMIC AFFAIRS

	PROGRAM & INSTRUCTION				
	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Learning Environment			26%	74%	
Availability of faculty during office hours			13%	87%	
Instructional delivery/teaching methods		8%	31%	57%	4%
Academic support from faculty		4%	18%	78%	
Instructional equipment			30%	70%	
Instructional materials/resources (textbooks, software, etc.)			26%	74%	
Program instructors' knowledge about the topic they taught		9%	30%	61%	
Ratio of theoretical (knowledge learned) to practical (knowledge applied) instruction		4%	31%	65%	

GENERAL EDUCATION & SKILLS

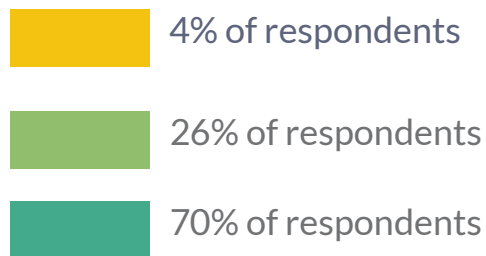
General Education & Skills

Please rate the extent you feel GTC helped you attain or improve upon the following:

	NOT AT ALL	VERY LITTLE	SOMEWHAT	VERY MUCH	N/A
Oral Communication Skills			4%	96%	
Written Communication Skills				96%	4%
Computer Skills (email, MS Word, general computer use)			4%	96%	
Critical Thinking Skills				100%	

OVERALL EXPERIENCE

How was your overall experience with GTC?



How likely are you to recommend our college to someone?

