

SUMMER 2023
STUDENT EXIT
SURVEY

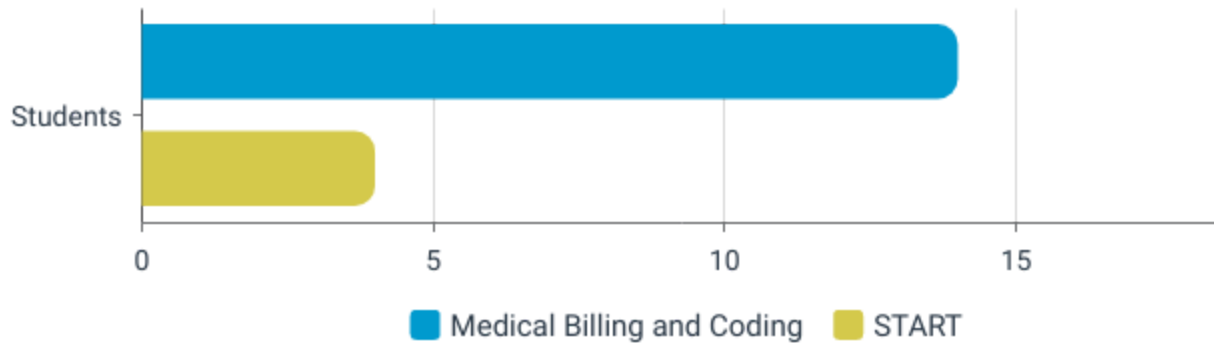


GOODWILL TECHNICAL

COLLEGE

SUMMER 2023 STUDENT EXIT SURVEY RESULTS

Program



Primary purpose for attending GTC

- 33% To complete a technical diploma program
- 22% To improve my employment opportunities
- 17% To take courses for personal satisfaction or self improvement
- 17% To obtain an industry certification
- 11% To switch jobs or careers

Secondary purpose for attending GTC

- 61% To improve my employment opportunities obtain an industry certification
- 22% To switch jobs or careers
- 11% To take courses for personal satisfaction or self improvement
- 6% To complete a technical diploma program

SUMMER 2023 STUDENT EXIT SURVEY RESULTS

72%

of students enrolled after working for a period of time.

What best describes your plans after program completion?

- 50% Seeking full-time employment
- 28% Continuing education while working
- 16% Seeking part-time employment
- 6% Continuing education at a 2-year or 4-year college or university

STUDENT AFFAIRS

Admissions & Testing

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Information received about GTC prior to enrollment			50%	50%	
Assistance of staff in answering your questions	6%		44%	50%	
Assistance of staff in completing the admissions process			44%	56%	
Scheduling admissions test; receiving directions on when and where to report for the test		6%	22%	61%	11%

Registration

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Assistance from staff with academic advising			39%	61%	
Assistance from staff with scheduling classes			44%	56%	
Dropping/adding or withdrawing from courses		5%	39%	56%	
Availability of classes needed to complete program on time			39%	61%	

STUDENT AFFAIRS

Financial Assistance

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Accuracy of information received prior to enrolling including tuition costs and available assistance	5%	6%	33%	56%	
Assistance from staff with payment options		6%	33%	39%	22%
Assistance from staff with obtaining financial assistance			33%	61%	6%

Counseling

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Availability of College Counselor		6%	33%	61%	
Helpfulness of College Counselor		5%	39%	56%	
Student activities, events, engagement			44%	56%	
Assistance with receiving ADA (disability) accommodations	6%		39%	33%	22%
Assistance with Canvas and other academic technology		5%	39%	56%	

STUDENT AFFAIRS

Career Services

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Assistance with resume writing and interview skills		6%	33%	61%	
Posting employment opportunities and making job market information available			39%	61%	
Assistance with career counseling, job placement, job search, and applying for jobs			39%	56%	
Assistance with connecting with employers through career and job fairs, guest speakers, or campus events		5%	44%	56%	

Career Skills

Indicate the extent you feel Career Services helped you attain or improve upon the following:

	NOT AT ALL	VERY LITTLE	SOMEWHAT	VERY MUCH	N/A
Resume Writing			11%	89%	
Interview Skills		6%	22%	72%	
Applying for Jobs		5%	17%	78%	
Searching for Jobs		5%	17%	78%	

STUDENT AFFAIRS

Health and Safety

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Safety/Security at GTC	6%	11%	33%	50%	

95%

of students say they were made aware of evacuation routes.

89%

of students say they were made aware of emergency procedures.

College Facilities

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Student Resources Room (copier, computers)		5%	39%	50%	6%
Student Lounge/Vending	17%	5%	39%	39%	
Student Parking	5%	50%	28%	6%	11%
Cleanliness of restrooms	11%	11%	45%	33%	
Cleanliness of classrooms	6%	11%	44%	39%	
General condition and appearance of building		11%	50%	39%	

ACADEMIC AFFAIRS

	PROGRAM & INSTRUCTION				
	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	N/A
Learning Environment		11%	44%	45%	
Availability of faculty during office hours		11%	33%	56%	
Instructional delivery/teaching methods		6%	61%	33%	
Academic support from faculty	11%		56%	33%	
Instructional equipment	11%	6%	56%	22%	5%
Instructional materials/resources (textbooks, software, etc.)	17%	22%	39%	22%	
Program instructors' knowledge about the topic they taught	11%	6%	44%	39%	
Ratio of theoretical (knowledge learned) to practical (knowledge applied) instruction	11%	6%	50%	33%	

GENERAL EDUCATION & SKILLS

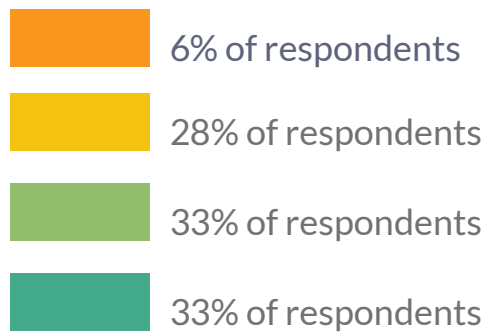
General Education & Skills

Please rate the extent you feel GTC helped you attain or improve upon the following:

	NOT AT ALL	VERY LITTLE	SOMEWHAT	VERY MUCH	N/A
Oral Communication Skills	6%		50%	44%	
Written Communication Skills	11%		44%	45%	
Computer Skills (email, MS Word, general computer use)	6%		33%	56%	5%
Critical Thinking Skills	6%		33%	61%	

OVERALL EXPERIENCE

How was your overall experience with GTC?



How likely are you to recommend our college to someone?

