IT SUPPORT SPECIALIST

IT Support Specialists assist computer users and organizations by providing technical support to diagnose and resolve computer hardware and software problems.

Why Choose Us

Goodwill Technical College provides quality occupational education in a supportive environment that prepares students for competitive employment to enhance their economic self-sufficiency and quality of life.

We offer:
- Financial Assistance
- Job Placement Assistance
- Transportation Assistance*
- Childcare Assistance*
  for qualified applicants

What You Will Learn

- Troubleshooting
- Operating Systems
- Software & Hardware Installation
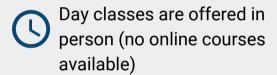- Operational Procedures
- Basic Network Support

CompTIA. Authorized Partner | ACADEMIC PARTNER

GOODWILL TECHNICAL COLLEGE

Eligibility Requirements

- High school diploma or equivalent
- 17 years of age or older

Day classes are offered in person (no online courses available)

255 hours required to complete IT Support Specialist training

Did You Know?

The median annual pay for Computer Support Specialists in 2021 was **$57,910**.*

Bureau of Labor Statistics

NOW ENROLLING!

Classes begin in January and August

📞 504-889-5568

✉️ gtcadmissions@goodwillno.org

🌐 www.gwtech.edu